

ANNUAL REPORT 1987-1988



"PEOPLE HELPING PEOPLE"

WASHINGTON COUNTY
COMMUNITY
ACTION
ORGANIZATION

245 S.E. SECOND
HILLSBORO, OREGON 97123
(503) 648-6646

OUR MISSION

Washington County Community Action is a private non-profit, community based agency serving the economically disadvantaged in Washington County by providing for basic needs and promoting long term self-sufficiency. ■

OUR OBJECTIVES

1. To solve problems and remove obstacles which block the achievement of self-sufficiency by the economically disadvantaged.
2. To promote greater participation of the economically disadvantaged in decisions and activities affecting them.
3. To provide the leadership required to assure the active involvement of the public, private and non-profit sectors in addressing the problems of economically

- disadvantaged people.
4. To address both the causes and symptoms of poverty by providing a range of services that help people to:
 - a. Secure meaningful employment;
 - b. Attain needed education and training;
 - c. Obtain adequate housing;
 - d. Meet emergency basic needs;
 - e. Counteract conditions of starvation and malnutrition; and
 - f. Make more effective use of other related services and programs.

OUR COMMITMENT

OUR VALUES

The WCCAO board and staff are committed to the following values in carrying out the mission of the Washington County Community Action Organization:

1. Upholding the dignity of all people.
2. The right of all people to meet their basic needs.
3. The importance of building self-sufficiency.
4. The importance of acting as advocates for the poor and disadvantaged.
5. The importance of building an aware and informed community through education and volunteer involvement.
6. Observing the highest standards of integrity and honesty in all our interactions.
7. Maintaining a professional organization that:
 - a. provides quality services;
 - b. is responsible and accountable;
 - c. respects confidentiality;
 - d. uses resources well and coordinates with others;
 - e. supports staff training and development needs; and
 - f. is committed to improvement.

THE COMMUNITY WE SERVE

There are over 32,000 people living in poverty in Washington County. Poverty is the lack of an adequate income that provides the basic needs of survival: food, shelter, clothing, health care and transportation.

On a personal level, poverty often results in decreased motivation, lowered self-esteem, and a sense of hopelessness. Some are elderly, some are handicapped, some are childless adults, but an increasing number are young families who are often employed and still not raising out of poverty. They may have two wage earners, but they are making minimum or entry level wages at part or full time employment. As Washington County grows so do the number that live in poverty. WCCAO impacts the quality of life of the community as a whole by assuring that the economically disadvantaged are not left behind.

STRATEGIC PLANNING

This past year the WCCAO Board, staff and volunteers embarked on a strategic planning process to determine the direction of the agency for the next five years. Products of the planning process include a revised mission and statement of values, a comprehensive needs assessment, identification of major strategic goals, accompanying objectives and first year emphasis areas. This has put WCCAO in a pro-active stance to better respond to the causes and conditions of poverty.



JERRALYNN NESS
EXECUTIVE DIRECTOR



JERRY ARNOLD
BOARD CHAIR

OUR FUTURE

The year 1989 marks the 25th anniversary of the Economic Opportunity Act. Over the past 25 years much progress has been made to eliminate poverty for large numbers of elderly and handicapped and to break the cycle of poverty for many others. The face of poverty is now changing and many young working families are struggling to obtain basic necessities. Our challenge will be to provide the services required in a manner that promotes self-sufficiency while we increase our leadership role to influence decisions that can positively impact the causes of poverty. We will recommit ourselves to the principals of economic justice and opportunity for all and diligently work to eliminate hunger, homelessness and economic hardship in our county. ■

OUR PROGRAMS AND ACCOMPLISHMENTS

SHELTER HOME – WCCAO's emergency family Shelter Home provided housing and support services for 470 homeless people. In addition we were able to shelter 303 homeless people in local motel rooms by had to refer 937 homeless people to other emergency shelter options.

HOUSING SERVICES – WCCAO provided information, referral, rent assistance, fair housing information, housing locator assistance and emergency assistance to 4,537 low income people in an effort to resolve housing related problems to prevent eviction and displacement.

HOUSING SERVICES CONSORTIUM – WCCAO has sought to increase the housing services and options available by coordinating and contracting with ACCESS Oregon, Washington County Mental Health, Oregon Legal Services, the Domestic Violence Shelter and Shared Housing to provide home sharing and tenant advocate services as well as specialized services to victims of domestic violence, physically and mentally disabled persons. These contracts served 1,555 disadvantaged people.

EMERGENCY SERVICES – Emergency loans and food boxes were provided to 2,984 homeless people. In addition, through a sub-contract with Oregon Legal Services 1,071 people were provided technical assistance, advice and representation for problems related to Social Security, Food Stamps, Medicaid and Welfare.

RETIRED SENIOR VOLUNTEER PROGRAM (RSVP) – WCCAO recruited and placed 306 volunteers over the age of 60 who donated 76,115 hours to 65 different organizations. RSVP also provides special assistance to seniors in filling out medicare and insurance forms.

TRANSPORTATION – In partnership with Tri-Met, WCCAO provided 7,015 rides to disadvantaged people through the use of volunteer drivers.

MEDICAL SUPPLIES LENDING PROGRAM – WCCAO has obtained donations of frequently used medical equipment which we loaned to 38 people in

need. This project will be transferred to a senior service organization to operate.

VISTA – This is a federally supported program which places volunteers full time in projects which assist local communities in meeting human needs. This year our VISTA volunteers:

- Established a Thrift Store operation to raise funds for

WCCAO services. This store will open in the fall of 1988.

- Established a comprehensive Information & Referral service and system for low income people.

- Established a model for recruiting, training, placing and tracking vol-

unteers to support WCCAO programs.

NEIGHBORSHARE – In collaboration with a coalition of church representatives from Tigard, Sherwood and Tualatin, WCCAO is establishing a satellite office in Tigard to coordinate services provided by WCCAO and local churches. This will establish a comprehensive service delivery system that promotes self-sufficiency and volunteerism. This office will open in the fall of 1988.



WEATHERIZATION – Weatherstripping, re-glazing of windows, insulation and storm windows are the range of weatherization services WCCAO provided to 200 low income households, benefiting 600 people. A Youth Conservation Corps Program provided jobs to youth in the summer who assisted with weatherization. In addition, 16 weatherization workshops were provided and attended by 97 people who received training to weatherize their homes. This resulted in 88 additional homes being weatherized, benefiting 264 people.

ENERGY ASSISTANCE – During the winter months, WCCAO provides direct assistance with fuel costs, as well as information on energy conservation, utility policies and consumer rights and responsibilities. Last year

10,176 low income people received this assistance which included \$550,000 in payments for heating costs.

TUALATIN VALLEY FOOD CENTER (TVFC) – Our county-wide food bank coordinated the solicitation and storage of 1,445,962 pounds of surplus food which was distributed through 55 member agencies to meet the hunger needs of 43,033 families or 132,977 individuals. To accomplish this, 650 volunteers donated 9,715 hours of volunteer time.

CHRISTMAS CLEARING BUREAU – TVFC coordinated the Christmas Clearing Bureau which matched 3,094 needy households with sponsors who provided them with Christmas dinner, benefiting 10,330 people.

HEAD START – Through four centers, WCCAO provided comprehensive pre-school services to 153 four-year-olds and their families, benefiting 459 people. Additional services include health and dental screening, family case management, nutrition and handicapped services.

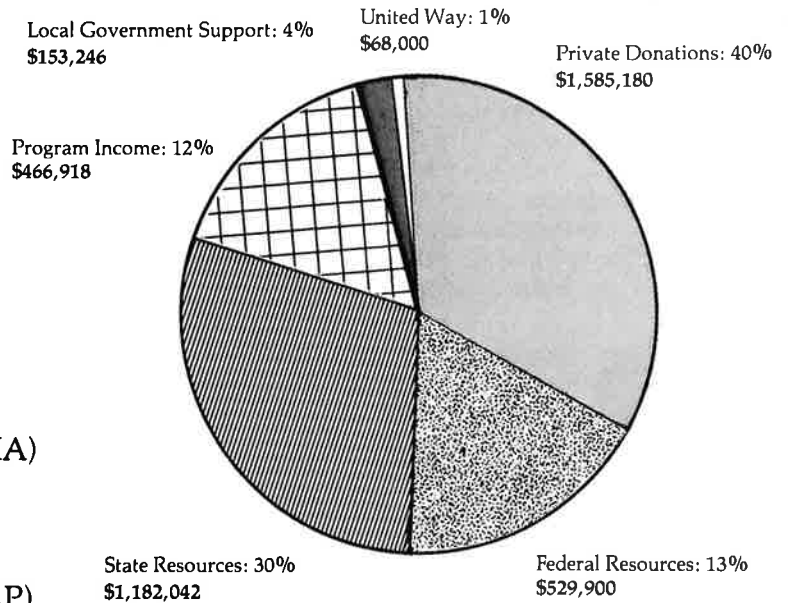
OPERATION BROWN BAG – This membership operated program assisted 800 families to stretch their food budget by providing a bag of surplus food and incidentals monthly, benefiting 2,400 people. ■



"WE MAKE A LIVING BY WHAT WE GET BUT WE MAKE A LIFE BY WHAT WE GIVE."
— WINSTON CHURCHILL

OUR BUDGET

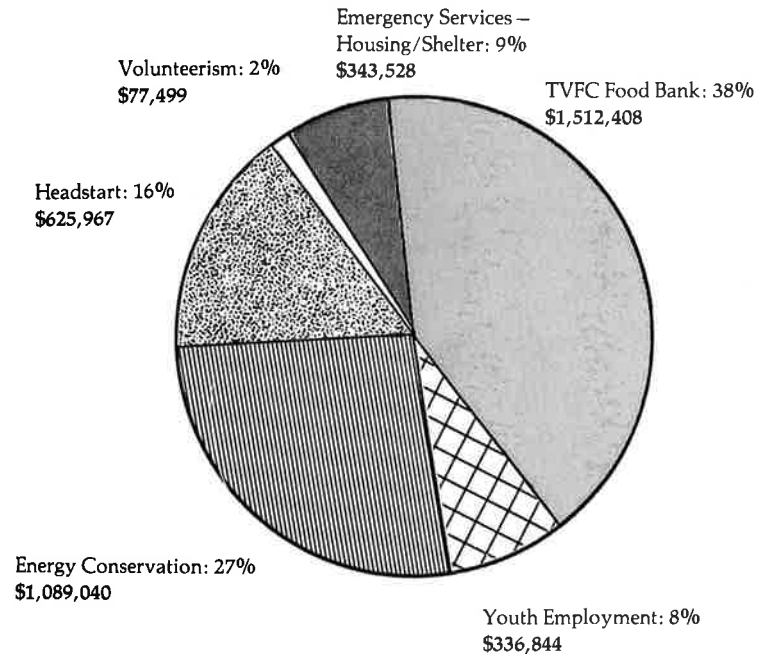
REVENUE CATEGORIES



FUNDING SOURCES

- Health and Human Services (HHS)
- Federal Action Agency (RSVP)
- Federal Emergency Management Agency (FEMA)
- U. S. Dept. of Agriculture (USDA)
- State of Oregon Community Services (SCS)
- Department of Energy (DOE)
- Low Income Energy Assistance Program (LIEAP)
- Exxon Weatherization (EXXON)
- Community Development Block Grant (CDBG)
- City of Beaverton
- City of Tigard
- City of Cornelius
- Oregon Community Foundation (OCF)
- Oregon Food Share (OFS)
- Portland General Electric (PGE)
- Northwest Natural Gas (NWG)
- Portland Industry Council (PIC)
- Tri Met
- Private Donors
- United Way
- Tektronix Employees

PROGRAM ALLOCATION



TOTAL REVENUE: \$3,985,286

1987-88 BOARD OF DIRECTORS

STAFF

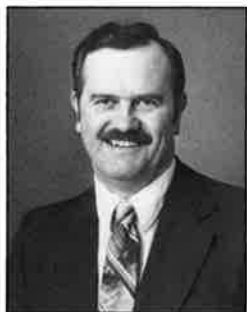
EXECUTIVE COMMITTEE



JERRY ARNOLD
BOARD CHAIR



JOHN MEEK
VICE-CHAIR



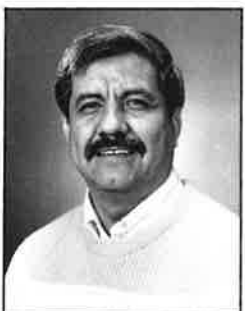
AL YOUNG
SECRETARY



JIM SEHON
TREASURER



SHIRLEY HARPER
AT LARGE



JOSE JAIME
AT LARGE

BOARD OF DIRECTORS

- Jerry Arnold, PGE
- * Lynda Tatum, PGE
- Kong Chhit, Portland Schools
- E. N. "Al" Foltz, Tektronix
- * Kathy Heisler, Forest Grove Schools
- Shirley Harper, St. Andrews Lutheran Church
- * Beth Sims, Beaverton Youth Services
- Sherry Robinson, P.C.C.
- * Jim VanDyke, P.C.C.
- Nancy Ryles, Public Utility Commissioner
- * Joan Johnson, Writer
- Mayor Clifford Clark, Forest Grove
- * Theresa Clark, Kaiser Permanente
- Mayor Larry Cole, Beaverton
- * Nancy Wilcox
- Mayor Shirley Huffman, Hillsboro
- * Justina Thomas, Retired
- Commissioner John Meek
- * Kurt Krause, Fujitsu
- Representative Al Young
- * Jan Young, Dental Hygienist
- Elaine Meyers, TVFC Chair
- Roger Campbell, TVFC
- * Dennis Erickson, Community Corrections
- Juan Urrutia, A Child's Place
- Manuela Hernandez, A Child's Place
- * Carole Moore, Student
- Jose Jaime, Centro Cultural
- * Ramon Olivas, Parole & Probation Officer
- Mike Kelly, Oregon Legal Services
- * Sarah Atkins, Student
- Jim Sehon, Adult & Family Services
- * Michele Wallace, Adult & Family Services
- * Judy Fightmaster, Adult & Family Services

* Indicates Alternates

WCCAO STAFF 1987-88

- Nancy Alderman
- Marion Alleman
- Angie Amaya
- Michelle Anderson
- Denise Andrews
- Delores Bahr
- Lyn Bahr
- James Barnhart
- Rory Bell
- Donna Bennington
- William Bennington
- June Blank
- Sharon Bolmeier
- Beverly Boyd
- Rhonda Boyle
- Catherine Brandy
- H. Donald Broom
- Kathy Broom
- Pamela Brousseau
- Linda Burns
- Elaine Burrell
- Donna Butler
- Bonita Byron
- Michael Caballero
- Sylvia Caballero
- Lesley Cauldron
- Rebecca Christle
- Beth Crawford
- Diana Desimone
- Cathy Wise
- Judy Schilling
- Valerie Donley
- Barbara Edwards
- Holly Freeman
- Rosa E. Garcia
- Norma Gonzales
- Marilyn Harrison
- Lorraine Heller
- Audree Hickman
- Cheryl Hilbert
- Debbie Hill
- Stacey "Sam" Hinds
- Vicki Hines
- Joyce Hughes
- Carolyn Jones
- Criselda Kaufman
- Sandie Kitchen
- Pilar C. Kleier
- Maria Elva Lamb
- Christine Larch
- Wendy Larson
- Darlene Lighthizer
- David Lindell
- Susan Longaker
- Olga Lopez
- Ramon Lucero
- Gordon McClain
- Ronald McFarland
- Susana Mejia-Swinson
- Isabelle Mendoza
- Kristine Miller
- Rachel Molina
- Irma Jimenez Moreno
- Patricia Moreno
- Tanya Morrow
- Patricia Mundlin
- Judy Nagy
- Jerralynn Ness
- Shelly Orn
- JoAnne Parker
- Ismelda Perez
- Tina Pesenti-Bernsten
- Don Petersen
- Susan Rogers
- David Rosenak
- Pat Sabatinos
- Betty-Lu Sanders
- Cindy Schmeltzer
- Jackie D. Searight
- Gary Seistrup
- Carol Serency
- Nancy Shelton
- Nancy Shelton
- Curtis Stephens
- Joan Swanson
- Melanie Tidwell
- Rachel Torres
- Tracy Turner
- Juan Urrutia
- Michael Vigil
- Sandra Wade
- Lu Walker
- Linda Watt
- Elaine Wells
- Sherri Wells
- Carolyn Westlake
- Joseph Whittman
- Joyce Worthington

MARDI GRAS 1988!!

Over 450 revellers gathered at Tanasbourne Mall, February 20, 1988 to celebrate Mardi Gras, Washington County style, while lending their support to the many causes WCCAO serves. The generous donations of time,

goods, services and money showed tremendous support for WCCAO programs. Thanks to all of those donors whose efforts combined to make the evening a success as well as our wonderful Steering Committee.



STEERING COMMITTEE

- Bob Colfelt, Honorary Chair
- President, Valley National Bank
- Nancy Wilcox, Steering Committee Chair
- Sue Longaker, Staff Coordinator
- Meg Kenagy, Co-Chair
- Promotions
- Steve Smith, Co-Chair

- Promotions
- Beth Sims, Co-Chair
- Decorations
- Beth Erlendson, Co-Chair
- Decorations
- Lynda Tatum, Chair
- Silent Auction
- Shirley McCormack, Chair
- Food & Beverage
- Michele Wallace, Chair
- Program

MEMBERS

- Jerry Arnold
- Jack Rosenberg
- Bruce Ruminski
- Peggy Weston Byrd
- Fred Bass
- Betsy Grace
- Jane Bruno
- Carole Moore
- Heather Carlson
- Al Foltz
- Lynn Scheller
- Yvette Saarinen
- Lana Nufer
- Kathy Heisler
- Trudy Foltz
- Denise Andrews
- Nancy Gann
- Al Young
- Jan Young
- Elaine Wells

- Val Donley
- Craig Eason
- Pilar Kleier
- Tina Hupala
- Ruth Joy Fieldbrave
- Sherry Richardson
- Charlotte Hartwig
- Judy Fightmaster
- Karen Jones Whittle

