

A Letter to Our Friends—

In these times of global strife and economic uncertainty, we are pleased to bring you some good news happening right here in your local community. Our 2002-2003 fiscal year has ended and Community Action continues to demonstrate excellence in carrying out our promise of hope, help and change. In our 38th year, our commitment to eliminating poverty one family at a time is stronger than ever. The programs that we operate— programs that form a road map for families traveling toward economic security— continue to meet or exceed our expectations with measurable results.

From the four-year-old Head Start child to the eighty-four-year-old home weatherization participant, Community Action made a difference for 12,000 families last year. With the support of more than 2,265 volunteers, our highly competent staff and Board of Directors, we provided a range of quality services in three major areas: early childhood development; emergency services; and family self-sufficiency support. Community Action cares about the entire community and is dedicated to helping people help themselves and each other.

We are proud to share some of the highlights of the past year as we continue to set a standard of excellence:

- Successfully raised \$1.1 million in

private revenue and in-kind contributions to support and enhance existing services.

- Prudently stewarded the funds entrusted to us by investing 90 cents of every dollar in our program services and achieved the highest rating possible by our independent auditor.
- 84% of people participating in our Housing and Homeless Services program demonstrated higher incomes and improved housing outcomes following their involvement.
- 95% of pregnant at-risk women who participated in our pregnancy support program, Opening Doors, give birth to healthy babies.
- 99% of identified health and developmental concerns in our Head Start children were resolved by year-end, helping those children to enter school ready to learn.



Jerralynn Ness
Executive Director



Dan Aberg
2003-2004
Board Chair



Dick Stenson
2002-2003
Board Chair

In reflecting over the past year, we have become more aware than ever of the key role you, our supporters, have played in our ability to successfully respond to the needs of our community. Community Action is stronger than ever because you have believed in us and have been there for us. You have inspired us to do our best and live our organizational values of compassion for others, dedication to service and commitment to excellence. Our community is a partner in our success. Together we are helping people and changing lives. And for that, we sincerely thank you.

Jerralynn Ness
Daniel Aberg
Dick Stenson

www.communityaction4u.org

Log on and connect with us!

**Join the hundreds of people who have already seen
Community Action's new Web Site.**

Partnering With Local Heroes

Portland General Electric Keeps Seniors Safe and Warm



Peggy and Bob Fowler helped seniors stay warm.

Portland General Electric employees weatherized homes for low-income seniors and disabled residents. "Chill Out West" drew 39 volunteers who worked a full Saturday to prepare five homes for winter weather. Vickie Rocker, who coordinated the project, noted that employees have a lot of opportunities to volunteer, but this day was especially rewarding. Said Rocker, "We have weatherized homes in Portland neighborhoods and this time the volunteers who live in Washington County urged us to do a project out here. Meeting the recipients made the project very rewarding."

Meanwhile, another Portland General Electric employee was busy with his own volunteer efforts. Doug Crombie donated volunteer time to create a PowerPoint presentation. Highlighting the families engaged in Community Action programs, the presentation was a big hit at the annual 'People You Should Know' Fundraising Breakfast.

Gracious Gifts

Thank you to Intel for their donation of \$12,800 to Community Action towards technology upgrades. Thank you to Bank of the West and Tualatin Valley Firefighters who made a \$1,000 donation. A donation from First Consumer National Bank of office supplies created a savings of over \$4,800.

Su Yaremchuk, owner of Commodore Catering, donated a catered lunch for an event at Community Action. Integrated Management Resources donated \$3,500 in network services and support. The Hillsboro Child Development Center received a gift of \$1,800 from John L. Scott Real Estate. West Coast Coffee, donated products valued at nearly \$2,000. The Community Action Family Shelter received \$1,600 to support local families and youth facing homelessness from Murphy's Kids, the charitable arm of Papa Murphy's Pizza.

Holiday Partners

The following businesses adopted Head Start classrooms for the holidays providing gifts to brighten the season.



Our friends from Intel hand-made beautiful hat and mitten sets for Head Start children.

- Candlewood Suites
- City of Beaverton Engineering
- Columbia Community Bank
- Evergreen Academy
- Fiber SenSys Inc.
- Glencoe High School
- Intel
- Kiwanis Club of Cedar Hills
- Knowledge Beginnings
- Nike
- NW Natural/ South Mist Pipeline
- NW Regional ESD
- Oregon Employment Department
- Oregon Episcopal School
- Portland General Electric (Tualatin)
- Sweetbrier Inn & Suites
- Washington Mutual Banks

The Hillsboro Family Shelter was bustling with excitement due to generous individuals and businesses donating food, clothing, money, and gifts. Shelter staff and residents were touched by the outpouring of support.



One Head Start child was so excited, he wouldn't take his new hat off for bed insisting that he needed to sleep in it.

The following businesses participated:

- Back on the Rack
- Backyard Bird Shop
- Curves
- Cornelius 9 Cinemas
- Gerber Legendary Blades
- Hillsboro Parks Commission
- Interiors by Rama
- Jo-Ann Fabrics and Crafts
- Life's a Scrapbook
- Lupe's Escape
- Mud Puddles Toys & Books
- NW Quilters Inc.
- Oregon Youth Soccer
- Subway
- Target
- Zee

Thank you to Northwest Massage for their donation of volunteer time and gift certificates!

Thank you to all the businesses that continue to support our mission to help families be strong, resilient, and live with dignity and security. We wish all our business friends continued prosperity in 2004!



“People You Should Know” Fundraising Breakfast Raises Record Number of Gifts

Despite a dark and stormy morning that evolved into snow showers, 170 friends of Community Action braved the wet and cold to attend the November 19th “People You Should Know” fundraising breakfast, setting a record for attendance at the annual event.

Guests also made a record number of contributions (twice as many as other years) to help low-income children and families in Washington County. Children’s artwork and pictures lined the walls and stories of hope, help and change filled the room.

While a lingering sense of economic insecurity continues to prevail, the enthusiastic support of Community Action’s mission cannot be overlooked. “Our donors are special; incredibly committed and caring,” remarked Jerralynn Ness, Community Action’s Executive Director. “I am touched that so many people turned out to support us. We are fortunate to be a part of such a caring community.” The event raised over \$28,000.

Thank you to all our friends who participated in the event. Your commitment to our mission inspires us to continue to be our very best.



Leave a Legacy

Planning charitable gifts through your estate is an effective way to reduce potential taxation to your estate or intended heirs.

When you include Community Action in your charitable estate plans, we hope you will inform us so we can prepare to steward your gift’s eventual arrival.

The Office of Development at Community Action is happy to provide assistance with your gift planning questions. Please contact Jeri Alcock, 503.693.3255 or jalcock@caowash.org.

Community Action Speaks Out

If employment is on the rise why isn’t poverty going down? How many people are homeless each night in our community? What’s at stake in the Head Start debate? Community Action offers speakers free of charge on a variety of topics such as these.

If your local business, church or community group is seeking opportunities to learn more about poverty in your community, consider inviting Community Action to speak at your next event. With nearly 40 years of experience helping people to help themselves, we have a unique perspective on the issues, the opportunities and the challenges of family self-sufficiency.

To request a speaker contact Jodi Davis at 503.693.3254. For additional information about poverty in Washington County visit our web site www.communityaction4u.org.



A Simple Lunch

Community Action is helping to create hope, help, and change for low-income families. Join us for a simple lunch and see our work first hand. Your friends and co-workers are welcome too!

March 11, 2004	12:00 – 1:00
April 13, 2004	12:00 – 1:00
June 10, 2004	12:00 – 1:00

1001 SW Baseline Street, Hillsboro, Oregon

Please RSVP to Jodi Davis at 503.693.3254 or jdavis@caowash.org



1001 SW Baseline St. • Hillsboro, OR 97123

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2002-2003
Annual Report
Included!

Community Connections

Community Connections is a publication of
Community Action
1001 SW Baseline Street, Hillsboro, OR 97123

Community Action is a private, non-profit corporation.
In partnership with the community, Community Action
assists low-income people to achieve self-determination.

For further information contact Resource Development,
503.693.3255, or see our website:
www.communityaction4u.org

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Mayor Rob Drake	Alfredo Solares-Vega
Cynthia Hanna	Dick Stenson
Mayor Tom Hughes	Congressman David Wu

Save the Date!

Community Action's
Celebration of Community Spirit Dinner

Thursday, April 22nd, 2004
Oregon Zoo
5:30-8:30pm

Featuring Rey Ramsey,
One Economy Corporation

Our theme this year is: Bridging the divide—
making the connection with self-sufficiency.

For sponsorship opportunities, please contact
Jeri Alcock, 503.693.3255

Community Action



Photos by Kristin Noël Ludwig

2003 Report to Our Community



1001 SW Baseline Street
Hillsboro, OR 97123
503.648.6646

www.communityaction4u.org

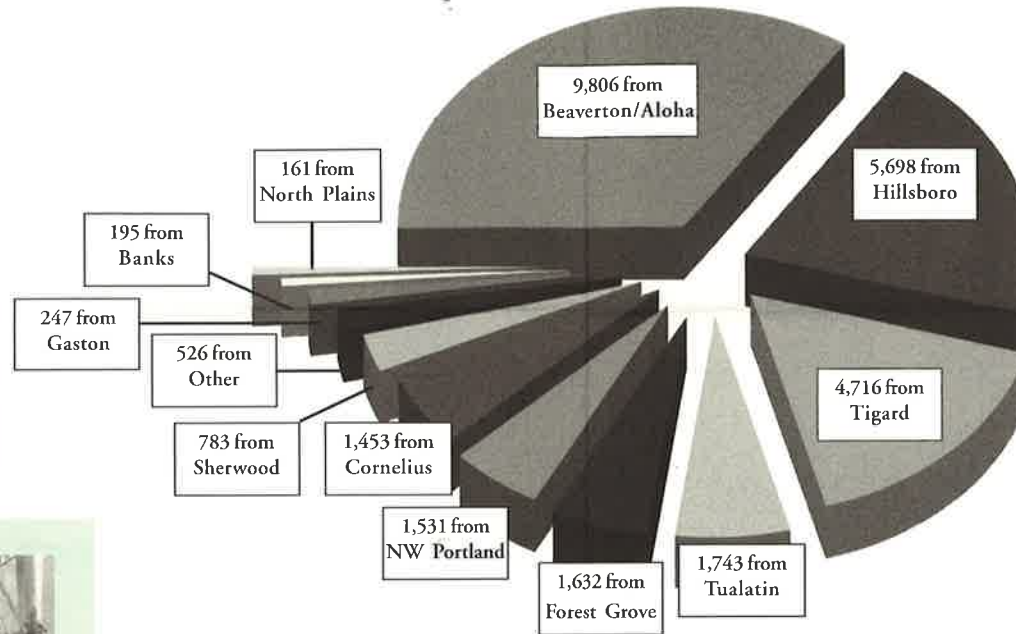
Community Action

Helping People and Changing Lives

COMMUNITY ACTION IS:

- A Kid's Domain
- Child Care Resource and Referral of Wash. County
- Energy and Emergency Services
- Head Start/Early Head Start
- Housing and Homeless Services
- Information and Referral
- Opening Doors
- Play It Again
- Weatherization

Community Action reaches to all areas of Washington County, Oregon offering Hope, Help, and Change. Between July 1, 2002 and June 30, 2003 we responded to over 28,000 requests for help, serving nearly 12,000 families.



6,256 households had heat in their homes because we were there with critical help.



172 weatherization participants report enhanced energy efficiency and increased comfort.



547 households did not face homelessness because we prevented eviction.



1,965 individuals seeking child care found a provider in their neighborhood.



84% of families in our Housing and Homeless Services achieved increased income and improved housing.



In our pregnancy support program, Opening Doors, 95% of babies were born healthy.



342 Head Start graduates achieved health, social and educational readiness for success in school.

FUNDING SOURCES

PUBLIC

- City of Beaverton
- City of Cornelius
- City of Forest Grove
- City of Hillsboro
- City of North Plains
- City of Tigard
- City of Tualatin
- Washington County
- Oregon Department of Education
- Oregon Department of Employment
- Oregon Housing and Community Services
- U.S. Department of Agriculture
- U.S. Department of Energy
- U.S. Department of Health and Human Services
- U.S. Dept. of Housing and Urban Development

PRIVATE*

- United Way
- Foundations
- Corporations/Businesses
- Faith Community
- Civic Groups
- Individuals

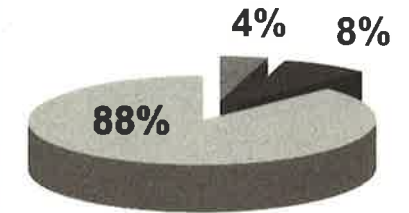
* details on the reverse



2,265 volunteers gave back to their community.

REVENUE

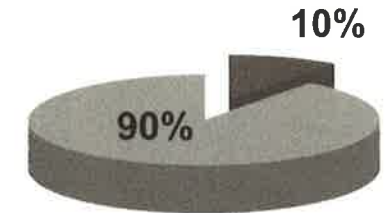
\$13.7 Million



- Fees for Service, Rebates \$605,786
- Contributions - \$1,135,840 (includes in-kind)
- Public Grants & Contracts - \$11,937,622

EXPENDITURES

\$13.5 Million



- Administration & Resource Development - \$1,497,047
- Service Delivery: Direct Assistance, Teaching & Program Staff - \$12,041,198

COMMUNITY ACTION MULTI-YEAR GIVING SOCIETY MEMBERS

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Robert Armstrong & Debra
McCurry
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Community Action extends heartfelt thanks to the hundreds of donors who made important gifts under \$100 and numerous in-kind contributions.