

— Washington County Community Action Organization —

25 years of
"People Helping People"
1965-1990



PROJECT SECOND WIND — Local residents display awards for a late winter food drive which collected almost 10,000 pounds of food to help stock the Food Bank. (Photo courtesy of *The Oregonian*)

WASHINGTON COUNTY
COMMUNITY
ACTION
ORGANIZATION

451 S. First Avenue, Suite 700
Hillsboro, OR 97123
(503) 648-6646

OUR MISSION

Washington County Community Action Organization (WCCAO) is a private non-profit, community based agency serving the economically disadvantaged in Washington County by providing for basic needs and promoting long term self-sufficiency.

OUR OBJECTIVES:

1. To solve problems and remove obstacles which block the achievement of self-sufficiency by the economically disadvantaged.
2. To promote greater participation of the economically disadvantaged in decisions and activities affecting them.
3. To provide the leadership required to assure the active involvement of the public, private and non-profit sectors in addressing the problems of economically disadvantaged people.



4. To address both the causes and symptoms of poverty by providing a range of services that help people to:
 - a. secure meaningful employment
 - b. attain needed education and training
 - c. obtain adequate housing
 - d. meet emergency basic needs
 - e. counteract conditions of starvation and malnutrition
 - f. make more effective use of other related services and programs

LETTERS TO OUR FRIENDS

BOARD CHAIR'S MESSAGE:

During the fourteen years I have been on the Board, WCCAO has grown both in quality of service and in its ability to operate programs as well as be the catalyst for the development of other programs. We have been advocates, we have been service providers, we have been fund raisers, and we have lobbied for programs benefiting our constituency.

During these years I have seen WCCAO gain in stature through the efforts of the competent staff and through increased dedication by an active and concerned Board of Directors.

Looking to the future, I believe the WCCAO will continue its upward progress and become more self-sufficient and looked to for guidance, serving as an example of an organization that can make a difference. I think we will continue to carry programs that will respond to the needs, either by adding, adjusting, or deleting programs that we have. We will need to continue to work with people and communicate our programs so that we avoid any duplications, thereby putting effort where it is most needed.

Sincerely,

Larry D. Cole
Acting Board Chair



Larry D. Cole
Acting Board Chair



Jerralynn Ness
Executive Director

EXECUTIVE DIRECTOR'S MESSAGE:

"Families are the basic building block of society. Individuals learn to relate to one another in families. Families train children for full participation in society, to become the parents of future generations. When families break down, individuals cannot acquire the skills they need to function as adults, and society does not acquire the adults it needs to maintain and perpetuate itself."

—Mid-Iowa Community Action,
October 1990

Over the past year, WCCAO has confirmed again that **the most important work we do is the work that increases the capacity of families to rise out of poverty.** While we have continued to develop a more comprehensive approach to helping families with emergency and basic needs, we have focused more sharply on the issue of self-

sufficiency. We needed to understand what it means to us, what it means to low-income families and how we can assure that it is promoted in all that we do.

We decided that in order to effectively promote self-sufficiency, we must begin by developing a clear definition. After much discussion, we agree that **self-sufficiency for an individual or family means reaching their potential to be socially integrated and economically independent.** Inherent in that definition is the understanding that becoming self-sufficient is often a long process with many successes and failures along the way.

Our strategic planning has prepared us for the challenges of fighting poverty in the 1990's. As we begin to commemorate our 25th Anniversary, we do so with a renewed belief that **a human investment—an investment in families—is a powerful act that will eliminate poverty, family by family, and create a healthy community and a strong economy.** We look forward to this challenge and invite each of you to join with us in building the capacity of families to move out of poverty, become socially integrated and economically independent.

Sincerely,

Jerralynn Ness
Executive Director

OUR PROGRAMS AND ACCOMPLISHMENTS:

"Community Action, by its very name, suggests moving ahead, not standing still. It conveys a sense of people helping one another, people helping themselves, people building a community."

— Gary Conkling
Keynote Speaker
WCCAO's 20th Birthday



Housing Services—Information, referral, rent assistance, fair housing information, housing locator assistance and emergency assistance was provided to 6,734 low income people in an effort to resolve housing-related problems, address housing discrimination and prevent eviction and displacement. Six Fair Housing Workshops were conducted which reached numerous landlords, tenants and high school students. In collaboration with Oregon Legal Services, a program to test for housing discrimination was developed.

Housing Services Consortium—WCCAO has sought to increase the options and services available in the housing arena by coordinating and contracting with the following agencies:

- ACCESS Oregon
- Oregon Legal Services
- Shared Housing
- Housing Services of Oregon

These contracts served 2,542 disadvantaged and disabled people with specialized services, including mortgage counseling, home sharing connections, tenant advocacy and access to housing for the mentally and physically disabled.

Housing Advocacy—In partnership with Concerned Citizens for Affordable Housing, WCCAO initiated a grass roots advo-

cacy effort to inform the public and local officials about a wide range of affordable housing issues. In addition, WCCAO assisted the Housing Development Corporation of Washington County to obtain development approvals for the construction of 24 additional units of farm labor housing in Cornelius.

Weatherization & Energy Conservation—118 low income households (354 individuals) received comprehensive weatherization services, which included installing insulation, storm windows, weatherstripping and caulking. An additional 92 households (341 individuals) were assisted in installing low cost weatherization measures in their own homes through WCCAO's Self-Help Weatherization Program, which sponsored four community workshops on energy conservation issues.

help them become economically independent and socially integrated.

Homeless Services—The WCCAO Neighborshare Office in Tigard assisted the Tigard Christian Ministries in establishing the TCM Shelter and provided screening and case management for their residents. The Hillsboro Shelter provided housing and support services for 429 homeless people. An additional 273 people received temporary emergency shelter in local hotels.

Homeless Children's Support—Over 250 homeless children received support in structured play and educational activities geared to address fear, self-esteem and stress, as well as to help keep up with homework.



Emergency Assistance—Over 29,000 low income individuals received help to meet some of their basic needs. 3,900 of those were served at the WCCAO Neighborshare Office in Tigard. All 29,000 were assisted with information and referral services. 7,259 received direct assistance with fuel costs and 409 received rent assistance.

Self-Sufficiency—A Self-Sufficiency Project was developed to provide intensive, coordinated case management services to 38 homeless and 147 Head Start families to

Transitional Housing—In partnership with the Washington County Housing Authority, three houses were purchased to provide temporary living quarters for five homeless families leaving WCCAO's Shelter Home. These transitional houses will be rented by these families at a reduced rate for up to six months to help them successfully transition from homelessness to paying market rates for housing. WCCAO will provide intensive case management services to these families.

PEOPLE HELPING PEOPLE

Transportation—With Tri Met as a partner, WCCAO provided 14,052 rides to elderly, disabled and disadvantaged people in Washington County.

Tualatin Valley Food Center (TVFC)—777,919 pounds of food were distributed to 50 food bank members in Washington County through TVFC's coordination. This food helped alleviate the hunger experienced by 18,983 households (65,737 individuals). In addition, one mass distribution of USDA commodities, coordinated through civic organizations, church groups and community volunteers, was held serving 810 households (2,129 individuals) with 6,982 pounds of food.

Holiday Food Basket Program (formerly the Christmas Clearing Bureau)—Baskets of food for Thanksgiving or Christmas Dinners were distributed to 3,634 house-

holds (12,543 individuals).

This program was coordinated by volunteers who matched needy households with sponsors from church and civic groups, schools, clubs and individuals.

Brown Bag Program—Through 5 sites in Washington County, 103,989 pounds of surplus food and incidentals were distributed on a monthly basis to 643 households (1,377 individuals). The Program is a self-help effort, in which program participants coordinate the distribution sites and deliver Brown Bags to homebound and handicapped individuals.

Head Start—In four centers around the county, comprehensive pre-school services were provided to 171 four year old children and their families. This program benefitted 684 people. Additional services, including health and dental screen-

ing, family case management, nutrition and handicapped services, were provided.

Child Care Advocacy—WCCAO participated in the Tri-County Child Care Network and advocated to increase affordable child care. Proposals were developed to:

- train family day care providers to improve the quality of care
- provide vouchers to subsidize low income family's care in private centers.

Parent Support Center—WCCAO provided 5 eight-week educational sessions that provided 85 parents with training in:

- child development
- appropriate discipline
- developmentally appropriate care
- general parenting skills

OUR BUDGET

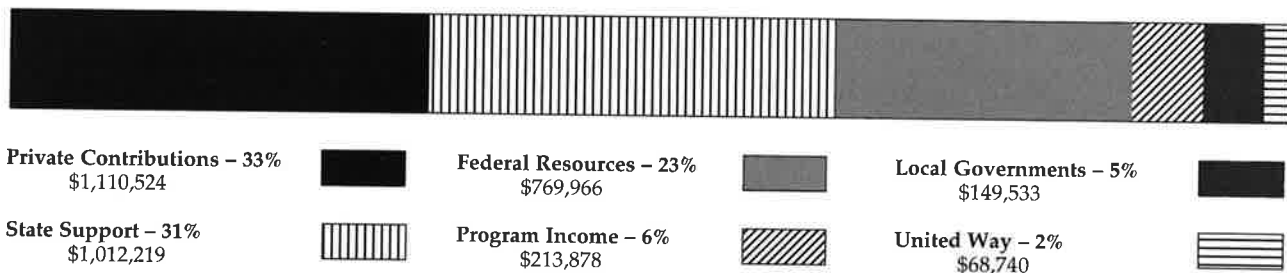
FUNDING RESOURCES

Health and Human Services
U.S. Department of Agriculture
Exxon Weatherization
Washington County
City of Forest Grove
City of Tualatin
Northwest Natural Gas
United Way

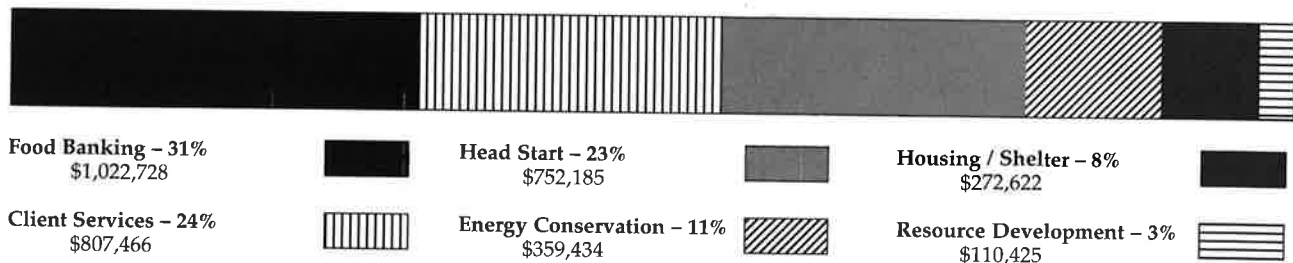
Federal Emergency Management Agency
State of Oregon - Dept. of Education
Low Income Energy Assistance Program
Community Development Block Grant
City of King City
Oregon Food Bank
Private Donors - Individuals, Churches, Corporations
"Play It Again" Thrift Store

Department of Energy
State of Oregon Community Services
City of Beaverton
City of Cornelius
City of Tigard
Portland General Electric
Tri Met
4th Annual Mardi Gras Ball

RESOURCE CATEGORIES



PROGRAM ALLOCATION



A United Way Agency

OUR DONORS

*"We make a living by what we get,
we make a life by what we give."*

—Winston Churchill

A heartfelt thanks to all of our donors of goods, services and financial contributions during 1989-90! Our accomplishments are your accomplishments! We would like to be able to list every individual, corporation, church, civic group and club that has shown us support. Unfortunately, space limitations prevent that from being possible. Following is a partial list of those that have made significant contributions to WCCAO:

PRINCIPAL DONORS OF GOODS AND/OR SERVICES:

American Legion Post, Hillsboro	Americold
Barber-Ellis Fine Papers	Print Right
CASA of Oregon	Tualatin Library
Economy Printing	Eurobest
Cornelius United Methodist Church	Costco
Food Connection	Fred Meyer
Graphic Expressions	Epson
Intel	Jimbo's Sandwiches
K-2 Printing	Kentucky Fried Chicken
McFarling Printing	McKay Creek Stables
Mervyns	Northwest Printing Company
Platt Electric	Portland General Electric
Allen Oyler	Blue Moose Productions
Quick-Copy Printing	Oroweat
Rainbow Printery	Resers Fine Foods
Safeway, Inc.	Shute Park Plaza
The Sign Company	Snead's Rental Needs
Stagg Foods	Summit Brokerage
Tigard Public School District	Sunset Jaycees
Singing Hills Christian Church	Coast Vending
Tualatin Valley Mental Health Clinic	Tektronix
Royal Neighbors of America - Camp 8753	Sears
Wash. Co. Association for Retarded Citizens	

SPONSORS (\$100-\$250)

Cheri L. Adams	Advanced Data Concepts
Beaverton Rebekahs	All Saints Episcopal Church
James & Janis Callahan	Aloha Rebekah
St. Andrews Lutheran Church	Back to Basics
Beaverton Elks BPOE	Beaverton Lions Club
Michael & Katherine Booth	Beaverton VFW
Beaverton Toyota	Aloha Garbage
Tom Benson Industries	Ralph & Bette Benardy
Bethany Presbyterian Church	Camilla D. Camburn
Cedar Hills Lions Club	Circle 4 Enterprises
John Erickson	Robert M. & Ann P. Dueltgen
Ray & Phyllis Davis	Diversified Housing
Tom & Phillis Drennan	Lois Ebel & Associates
Lester A. Fallon	Fetzer's Grocery Store & Deli
Delmer & Mary Ferhs	First Interstate Bank
Forest Grove Church of Christ	Fought & Company
Hallmark	Gerber Advertising
Merrily & Robert Haas	Frank & Ellen Haight
Hillsboro Methodist Church	Jim & Mary Homolka
P.A. & D.F. Jarvis	Leslie & Greg Johnson
Forest Grove Four Square Church	Luke-Dorf, Inc.
Louisiana Pacific	Gary & Judith Mark
J.D. & Evelyn Hunt	Interwest Applied Research
Eugene O. Kelly	Lawrence & Lynn Krupa
W.J. McDowall	Harold F. & Ann A. Meyer
Paul & Judith Miller	Harold W. Ness
Longbottom Coffee Company	Jim Sehon
Leon Laptook & Carole Most	Roy & Beth Lewallen
Northwest Packaging	Over 50 Club
Peat Marwick Main & Company	Skippers
Peerless Industries	Standard Insurance
Steven & Cheryl Rafoth	Carol & Russell Randolph
Tigard Covenant Church	Tigard Friends Church
Reedville Presbyterian Church	Tektronix
Schwabe, Williamson & Wyatt	Tigard Lions Club
Barbara Sue Seal Properties	Tuality Healthcare
Sherwood Methodist Church	Tualatin Bible Church
Tigard Christian Church	Women of St. Barnabas
Urologic Consultants	Wendi & Michael Vermillion

Waker Associates	Westbrook Womens Association
U.S. Bank	Western Temporary Services
Zion Lutheran Church	Westside Proj. & Business
Copeland, Landye, Bennett & Wolf	

PATRONS (\$250 +)

Aloha Garbage Company	AAL Branch 5917
Aloha United Methodist Church	Epson Portland
St. Andrews Lutheran Church	St. Francis Parish
EMM Northwest Harvest	Louise Fronville
St. Anthony's Church	Archdiocese of Oregon
Beaverton Grange #324	Jay W. & Nora C. Beck
Bethany Presbyterian Church	Cedar Mill S.V.D.P.
Ambrose Calcagno & Son	Cedar Hills Kiwanis
Calvin Presbyterian Church	Faith Baptist Church
Dolores & Norm Winningstad	Grady & Associates
Christ the King Lutheran Church	NEC America
Christ United Methodist Church	Nike Employees
Hillsboro Chamber of Commerce	Fujitsu America
Shirley & Dan Harper	Hillsboro Jaycees
Independent Order of Foresters	Paul McGregor
Inner Peace Connection	Sunset Jaycees
Kiwanis Club of Cedar Hills	Estol S. Moore
Living Enrichment Center	The Oregonian
Metzger United Methodist Church	Conrad Pearson
Association	Jane Ann Smith
J.B. Thomas Junior High	Tigard Church of God
Pineridge Park Apartment	L. & H.L. Eagle-Taylor
Mary Romanaggi	Tigard Methodist Church
Tualatin Fire & Rescue	Womens Service Guild
United Church of Christ	Jeffrey & Dianne Yake
United Methodists Women	St. Cryil/Wilsonville
Washington County Police Assn.	GTE Northwest
Washington Federal Savings Bank	Ruth Anderson
Washington County Board of Realtors	Allen Oyler
Washington County Mounted Police	Oroweat
Valley Community Presbyterian Church	

* Special Thanks to a Donor of \$11,000 this year that wishes to remain anonymous

MARDI GRAS 1990!!



February 24, 1990—an evening to remember! The Tualatin Country Club, site of this year's event, served up an excellent buffet of cajun and southern cuisine. Curious, extravagant and extraordinary items were offered in the silent and oral auctions to the over 300 attendees. Rock-and-roll rattled the rafters as "Johnny Limbo and the Lugnuts" played to the dance-crazed crowd.

The Ball netted over \$20,000 in proceeds to support WCCAO Programs—our greatest success yet! Credit goes to the generous supporters, donors and volunteers that made the event possible.

Mardi Gras 1991—February 9, 1991. Mark your calendars now!

STEERING COMMITTEE:

Howard Hubbard, *Honorary Chair*
 Lynda Tatum, *Steering Committee Chair*
 Jennifer Chance, *Auctions Committee Chair*
 Nancy Wilcox, *Promotions Committee Co-Chair*
 Stephen Smith, *Promotions Committee Co-Chair*
 Shirley McCormack, *Decorations Committee Chair*



COMMITTEE MEMBERS:

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Cheryl Merrill	Todd Jones
Rep. Tom Brian	Clare Duren
Lois Ebel	Kathy Heisler
Pat Greisel	Lorna Miller
Sue Longaker	Renee Woodard
Tamra Busch-Johnsen	Bob Colfelt
LuAnne Thielke	Betsy Grace
Jack Rosenberg	Margie Hunt
Jayne Bruno Scott	Sue Horton
Carole Moore	

1989-90 WCCAO BOARD AND STAFF

EXECUTIVE COMMITTEE



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Board Chair



Clifford Clark
Vice-Chair



Shirley Huffman
Secretary



Jose Jaime
Treasurer



Shirley Harper
At-Large



Sherry Robinson
At-Large

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*Nancy Wilcox
Mayor Shirley Huffman (City of Hillsboro)
*Don Suhrbier

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*Mary Sorenson
Mayor Clifford Clark (Forest Grove)
*Theresa Clark
Representative Tom Brian (State of Oregon)
*Dereene Meurisse
Senator Bob Shoemaker (State of Oregon)
John Vasquez (Head Start Policy Council)
Gale Paterson (Hillsboro Legal Services)
*Marco Hernandez

Russell Wilkinson, CPA
Sister Ina Marie Nosack (TVFC)
Jose Jaime (Centro Cultural)
*Ramon Olivas
Juan Urrutia (A Child's Place)
*Carole Moore
Bob Casey (Casey Consulting Firm)
Maria Loreda (Virginia Garcia Clinic)
* Denotes Alternate

WCCAO STAFF

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Pilar C. Kleier

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Kathy Kathman

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ALOHA CLERICAL POOL

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Michael Vigil
Joyce Worthington



THANK YOU TO ALL OUR VOLUNTEERS—PEOPLE HELPING PEOPLE!