

Annual Report 1994-1995

“THE
ULTIMATE
MEASURE
OF A PERSON...”



1994-95 Letter to Our Friends

Dear Friends,

We are pleased to present to you the 1994-1995 annual report of our many activities and accomplishments over the last year.

The most challenging and rewarding activity was our Capital Campaign and the construction of a multi-service center to better serve the needs of low-income families and children. Community Action has never before experienced such a monumental project. It required the talents, the faith and the resources of many, many people. Through the involvement and support of over 50 volunteers and 260 donors, we were able to secure the financial resources and donations needed to complete the construction of a 21,400 square foot facility. We are both humbled and inspired by the continuous support we have received to ensure this project's success.

During this time, our staff worked hard to ensure that families and children had access to needed support and services. We responded to nearly 25,000 calls for assistance, a 40% increase over the previous year. The majority of these callers were employed but not earning enough money to make ends meet. Nearly 9,400 low-income people who found themselves homeless in Washington County called for housing and shelter assistance, but there was only bed space for 960 of them.

We continued our focus on building capacity in the community to respond to the enormous need for affordable housing. As part of that effort, we provided support for the Housing Development Corporation to raise the funds needed to hire their first Executive Director and to develop five new single-family units for low-income home ownership. We joined a collaborative effort which created 13 new units of transitional housing known to the community as "HopeSpring" for low income women and their children.



Shirley Huffman
Board Chair



Jerralynn Ness
Executive Director

Addressing the needs of low-income and disabled pre-school children and their families continued to be one of our highest priorities. We increased our response to the unique needs of farmworkers and their families and our involvement with local churches, establishing a food box clearing program in our Neighborshare office and an emergency fund supported by west county churches, known as "WESTCO."

It is clear that we would not be here and could not respond to the thousands of calls for help if it were not for the support and involvement of all sectors of our community. We will never forget that our success is only as great as the success of those we serve and the support we continue to receive from you. Thank you for being there.

Sincerely,

Shirley Huffman
Board Chair

Jerralynn Ness
Executive Director

Our Mission

Community Action Organization is a private, nonprofit, community-based agency serving the economically disadvantaged in Washington County by providing for basic needs and promoting long-term self-sufficiency.

Our Values

- To uphold the dignity of all people
- To uphold the right of all people to meet their basic needs
- To build self-reliance
- To act as advocates for people with inadequate resources
- To build an aware and informed community
- To maintain the highest standards of integrity, honesty and professionalism
- To honor diversity in all forms

... IS NOT
WHERE THEY
STAND
IN...

Our Program Accomplishments

Washington County has the state's fastest growing population and the highest per capita income. Yet it has over 40,000 people who struggle to obtain even the basics: food, warmth, shelter and clothing. Layoffs, low wages and high rents are some of the causes of family crisis in our community. During 1994-95 we:

- Coordinated a community planning process to address the needs of low-income people and hired a consultant to prepare a comprehensive needs assessment that would provide a "face of poverty" in Washington County
- Completed a homeless needs assessment: "The Homeless in Washington County: Invisible and Isolated in the Midst of Plenty"
- Established and implemented a central client information system to track service and needs information for planning and reporting.

This year we received nearly 25,000 calls for help, an increase of 40% over the previous year. We responded by providing information and referral to needed services and directly assisting families in need with the variety of programs

... MOMENTS
OF COMFORT
AND CONVENIENCE ...

we offer. We assisted approximately 28,000 low-income people this year.

A single point of access for individuals and families seeking assistance from Community Action Organization is offered at both our Hillsboro and Tigard sites. A county-wide, comprehensive, 24-hour bilingual information and referral program is provided to connect families to community services.

In addition, we performed 5,403 family intakes to assist with rent, housing needs, emergency food, energy bills and access to Head Start and weatherization.

Farmworkers and their families face multiple and complex barriers to self-sufficiency. Access to emergency and basic needs services is often complicated by issues of language, culture and discrimination. Last year we:

- Assisted 9,937 individual farmworkers with information and referral, 4,142 with crisis intervention services and 1,728 with surplus food distribution
- Weatherized 19 farmworkers' homes, helping 121 people.



There is a growing number of homeless families and individuals in Washington County. Last year 9,357 homeless people sought shelter. Our service network:

- Provided 959 homeless people (387 families) with 13,505 bed nights of shelter through the network of service providers
- Assisted 8,398 homeless people in finding other community resources, due to lack of shelter space available
- Provided pre-school services and after school tutoring support to 109 homeless children through Community Action's shelter home
- Presented educational workshops to homeless families covering tenant rights and responsibilities, parenting, self-esteem, job search, budgeting and energy conservation.

... BUT
WHERE THEY
STAND AT ...

Access to affordable housing is a major concern for low-income families in Washington County. Last year we:

- Established HopeSpring, 13 units of transitional housing for women and children, as well as two church-owned homes for single families in partnership with Domestic Violence Resource Center, Tualatin Valley Mental Health, and Lutheran Family Services
- Provided 5,569 bed nights of transitional housing and case management to help eight families (42 people) to achieve housing stability

- Organized 13 showings of the History of Housing Discrimination in Oregon exhibit, and five Fair Housing Workshops; disseminated information on fair housing to 7,278 low-income people; answered 750 calls to our Fair Housing Assistance line
- Weatherized 95 low-income homes and provided support to 86 households so they could do their own weatherization in order to conserve energy and reduce fuel costs
- Assisted in efforts to preserve 32 units of low-income housing in the Metzger area and to construct 49 units in the Reedville area
- Provided organizational support and technical assistance to establish two new community development corporations to address the lack of affordable housing
- Provided leadership and administrative support to the Housing Development Corporation, which develops housing for migrants and seasonal farmworkers. This resulted in obtaining over \$575,000 for operations and projects, the hiring of an Executive Director, the development of five single-family homes to be leased with an option to purchase and the ongoing management of 91 other units of housing, serving 455 people.



Head start is the cornerstone of Community Action's work in early childhood development. Head Start is a family-focused pre-school program for three- and four-year-old children whose family income is below poverty level. Children with disabilities are integrated into the classroom and provided special services as needed. During 1994-95 we:

- Enrolled 410 low-income and disabled three- and four-year-old children in Head Start

- Provided 130 parent support and information meetings at Head Start centers
- Provided parent education to 120 low-income parents of pre-school children
- Helped 57 low-income parents and their pre-school children make the transition to kindergarten through participation in "Ready to Learn."

In addition to our funders, Community Action worked collaboratively with the following organizations to address the needs of families and issues of poverty in Washington County:

Domestic Violence Resource Center ● Interfaith Outreach Services ● Housing Services of Oregon ● Tualatin Valley Mental Health ● Early Intervention ● Lutheran Family Services ● East County Churches supporting Neighborshare and West County Churches supporting WESTCO ● Oregon Legal Services ● Access Oregon ● Housing Development Corporation ● Tualatin Valley Housing Partners ● Gaston, Tigard, Beaverton and North Plains School Districts ● Community Partners for Affordable Housing ● Fair Housing Council of Oregon ● Multnomah and Clackamas County Fair Housing Programs ● Department of Housing Services ● Office of Community Development ● Tigard FISH ● Tigard St. Vincent de Paul ● Forest Grove St. Vincent de Paul ● Sheltering Homeless Coalition and Beaverton United Methodist Church.

...TIMES
AND OF CHALLENGE,
CONTROVERSY."

Dr. Martin Luther King, Jr.

1994-1995 Budget

Funding Sources

Non-Government Resources

Bryan Bickmore Dodge, Inc.
 Ruth & George Burlingham
 Clark Foundation
 Collins Foundation
 Exxon Weatherization
 First Interstate Bank
 GTE Northwest
 Hillsboro Sunrise Rotary Golf Tournament
 Housing Development Corporation
 Individuals, Churches, Civic Groups,
 Corporations, Schools
 Key Bank of Oregon
 Violet & Bob Metzler
 Meyer Memorial Trust
 NEC America, Inc.
 Ninth Annual Mardi Gras Ball
 Northwest Area Foundation
 Northwest Natural Gas
 Oregon Community Foundation
 Oregon Energy Services
 Oregon Title Insurance Company
The Oregonian
 Petroleum Violation Escrow
 "Play it Again" Thrift Store

Portland General Electric Company
 Program Income
 Sisters of Providence Health System
 Standard Insurance Company
 The Travelers Foundation
 Tri-Met
 Tuality Healthcare
 Rose E. Tucker Charitable Trust
 United Way of the Columbia-Willamette
 United Way Federal Campaign
 U.S. Bancorp
 Weissinger Foundation
 Washington County Professional
 Firefighters Association
 The Washington Mutual Foundation

Federal Resources

Community Development Block Grant
 Community Services Block Grant
 Department of Health & Human Services
 Department of Housing & Urban
 Development
 Department of Agriculture
 Department of Energy
 Emergency Shelter Grant Program

Federal Emergency Management Agency
 Low Income Energy Assistance Program

State Support

Department of Education
 Housing and Community Services

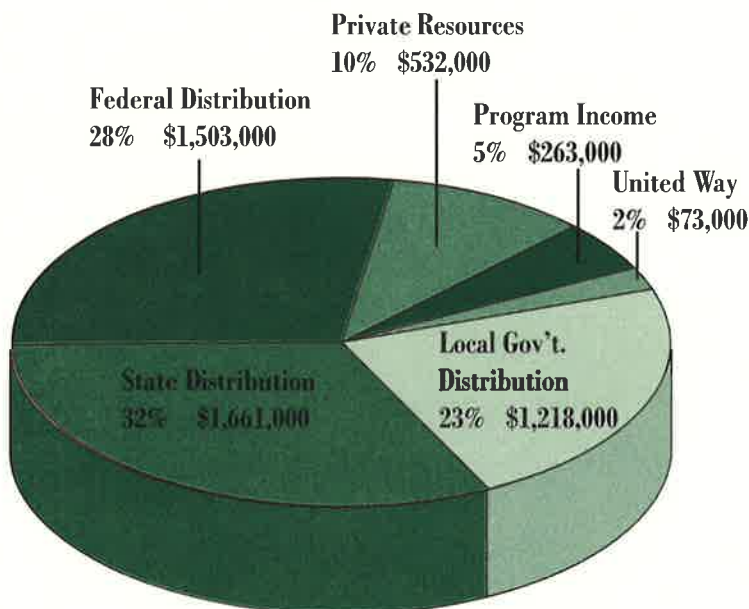
Local Government Contributions

Cities:
 Beaverton
 Cornelius
 Hillsboro
 Sherwood
 Tigard
 Tualatin
 Washington County

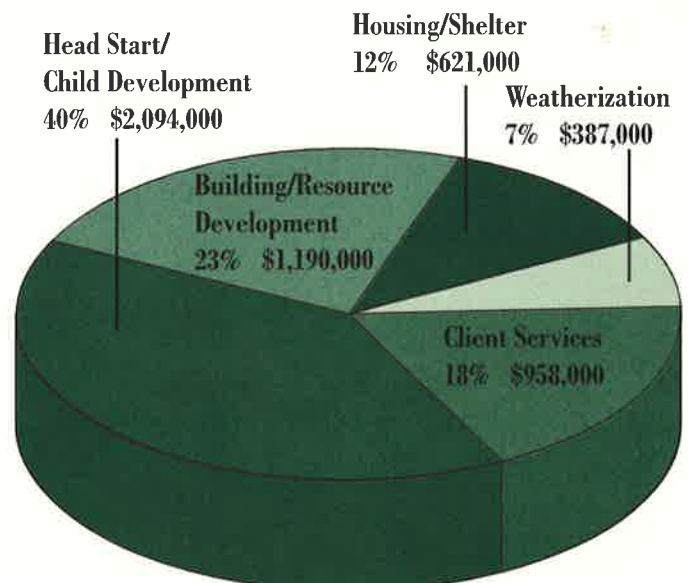
Capital Campaign

Construction of our new 21,400 square foot Multi-Service Center was nearly completed this year. Over \$2.4 million has been raised through a volunteer-based capital campaign.

Funding Amounts



Program Allocation



Total Revenue: \$5,250,000

1994-1995 Board of Directors

Executive Committee

Shirley Huffman, Chair
Cindy Hirst, Vice-Chair
Maria Loredo, Secretary
Gregory Zuffrea, Treasurer
Sherry Robinson, At-Large
Senator Bob Shoemaker, At-Large

Board of Directors

Sherry Robinson
Dean of Students, PCC/Rock Creek

Russell Wilkinson
CPA

Cindy Hirst
Business Owner

Shirley Huffman
for Mayor Gordon Faber, City of Hillsboro

Linda Peters
Commissioner, Washington County

Senator Bob Shoemaker

Jeff Fish
Director, Hillsboro Legal Services

Maria Loredo
Virginia Garcia Health Center

Gene Mitchell
President, U.S. Bank, N.A.

Sandy Miller
for Mayor Rob Drake, City of Beaverton

Dick Stenson
CEO, Tuality Healthcare

Darlene Greene
Hillsboro City Council

Andy Duyck
Commissioner, Washington County

Gregory Zuffrea
For Mayor Steve Stolze, City of Tualatin

John Kelly
for Mayor Walt Hitchcock, City of Sherwood

Charlotte Karvia
Head Start

Katrina Pirkle
Head Start

Dick Porn
President, Western Realty Advisors

Margaret Eickmann
Community Activist

Catherine Spinelli
Head Start Policy Council

COMMUNITY SUPPORT

... took
a variety
of forms
during
the year.



Your
participation
was greatly
appreciated!



1001 SW Baseline
Hillsboro, OR 97123
648-6646



A United Way Agency

